

# Catalyst's Lean Six Sigma Public Training Courses



## Error-nomics (1 day)

<b>Suitable For</b>	Managers, Team Leaders, Administration, Operations and Finance staff
<b>Duration</b>	1 day
<b>Locations</b>	Stratford upon Avon
<b>Dates and Prices</b>	Please contact us for programme dates
<b>Book Now!</b>	Call + 44 (0) 845 345 2282 or email <a href="mailto:info@catalystconsulting.co.uk">info@catalystconsulting.co.uk</a>

You want to have a more cost effective and efficient organisation, but recognise you could probably do with some guidance and support to help you achieve this. Error-nomics is not a real word, at least at present, but we believe it's a word that can be clearly understood at first sight. Perhaps even more so, when you realise how much it typically costs organisations due to rework and waste. Often, this is as much as 40% of their annual budget! **How much is it costing you?**

By the way, our definition of Error-nomics is as follows: Error-nomics: a plural noun describing the science that deals with the identification, removal, and prevention of wasted time, effort, and money. Our one day introduction to the topic looks at the typical causes of rework and waste, and covers a range of tools and techniques to help you identify and tackle this costly problem.

### Syllabus:

- An introduction to rework and waste, focusing on:
  - What it is, and
  - How much it costs
- Providing value for our clients
  - Value-Add analysis
  - Identifying Non-Value-Add activities
- Identifying the opportunity
  - The Toyota Production System
  - The Seven Wastes
  - Reducing set up time
- Measuring rework and waste
  - Getting the right data
  - Focusing on the vital few
- Preventing rework and waste
  - Error proofing and preventive maintenance
  - Assessing and reducing the impact
  - Tackling bottlenecks
  - Providing faster service
- Improving our processes
  - Providing a framework for improvement
  - Getting to the root cause
  - Selecting the right solutions
  - Achieving and holding the gain



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## About Catalyst Consulting

Catalyst Consulting Ltd is a UK based specialist in business improvement techniques. We provide in-company and public Lean Six Sigma Training and Coaching support. Catalyst also provides a range of related services – including Balanced Scorecard, Hoshin Kanri, Kaizen, Process Management, Change Management, Leadership plus EFQM Model support and training. The company was established in 1995 and has trained literally thousands of people at all levels in Lean and Six Sigma techniques. Catalyst was selected by GE as European Trainer for their Black Belt and Master Black Belt programmes and the only external organisation accredited by GE Capital to provide Master Black Belt training in Europe.

Our client list includes over 50 'blue chip' organisations including GE, Yell, BAA, Sun Microsystems, Lloyds TSB, O2, Siemens Medical, Dyson, Saint Gobain, Abbey National, BT, FLS Aerospace, NHS Trusts, Local Authorities, Financial Ombudsman Service, Novartis, Volvo and Rolls Royce. The majority of this work has come as a direct result of recommendation from client to client.

## Venues

Our Public Training courses are held in Stratford upon Avon, Edinburgh and London. Stratford upon Avon is a beautiful riverside location with many excellent restaurants and plenty to see and do 'after training,' especially visiting the home of the Royal Shakespeare Company, all within walking distance of the training facilities. The Edinburgh location is ten minutes from Princes Street. Our London location is in Savoy Place in the heart of the centre, close to Covent Garden and the West End. We have a large range of highly acclaimed supporting materials to help us achieve our mission to enable results both for our clients and participants.



**To book places on our training programmes or for further information, please contact us:**

Tel: 0845 345 2282 or +44 845 345 2282 (outside the UK)  
Email: [info@catalystconsulting.co.uk](mailto:info@catalystconsulting.co.uk)  
Website: [www.catalystconsulting.co.uk](http://www.catalystconsulting.co.uk)

"You have been a great help to us on our improvement journey, and I look forward to working with you this year".  
**Jerry Hall, Director, Operations, Rolls Royce Submarines**

To see more customer quotes, please visit our website at [www.catalystconsulting.co.uk](http://www.catalystconsulting.co.uk)