

# Catalyst's Lean Six Sigma Public Training Courses



## Enhance the Success of your Business Improvement Initiative and Develop yourself for future success

- Are you struggling with on-going issues with the implementation of change in your Lean Six Sigma deployment or business improvement project?
- Are you taking on new challenges and need to ensure that you can meet these successfully?

**Managing Change Skills for Change Agents and Coaching Skills** are essential programmes brought to you by Catalyst Consulting, the Six Sigma and Lean specialists. They are designed and delivered by experienced trainers who understand the business improvement environment and have worked with blue chip companies in the UK and internationally.

### Managing Change Skills for Change Agents

This is a three day programme designed to equip change agents with the core competencies to manage the people aspects of a change or business improvement project successfully to optimize the project outcomes and financial returns.

#### What you will gain from participating:

- A clear process for approaching and managing the people aspects of your change project
- A sound understanding of what your role as a change agent involves and how to undertake it
- The ability to build rapport with and influence others
- The essential competencies for identifying and managing stakeholders
- An insight into how you manage change and how you can adapt your style to enhance your success
- An understanding of how individuals and teams may react and the competencies you need to both support them and handle resistance

### Who needs Managing Change – Skills for Change Agents?

This programme is aimed at Master Black Belts, Black Belts and Green Belts who are required to manage change and it is a core module of the Catalyst Consulting Black Belt training programme (Module 2). However, it can also be approached as a valuable, stand-alone programme for anyone, whether a Six Sigma professional or not, whose change project will involve engaging with other people to deliver the change.

#### The Core Content:

- Identifying and managing stakeholders
- Creating your vision and engaging others
- Handling yours and others' reactions to change
- Building relevant plans for communication, training and reward and recognition
- Developing and using influencing skills
- Introduction to coaching skills for change

Date	Venue
29 April – 1 May	Edinburgh, Scotland, UK
27 – 29 May	Stratford Upon Avon, England, UK
23 - 25 September	Stratford Upon Avon, England, UK
20 – 22 October	Stratford Upon Avon, England, UK
16 - 18 December	Stratford Upon Avon, England, UK

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## Coaching Skills for Six Sigma Professionals

### What will you gain and why you should not miss this programme:

- Enhance your business results using your coaching skills
- Develop personally and differentiate yourself as a leader and manager
- Improve individual and team performance and motivation

### Who is Coaching Skills most appropriate for?

This programme is aimed at Master Black Belts, Black Belts and Green Belts who already coach others in their organisations as well as those aspiring to do so. Deployment leaders would also benefit from this course as the skills of coaching will enhance their leadership.

### What is the core content?

- A clear understanding of the role of a coach and how to transfer this to your own coaching environment
- Understand and apply the 5 step process of coaching
- Use the four key coaching skills with confidence

### How will we achieve this?

You will participate in a highly practical 2 day workshop, followed by both an individual coaching and a group coaching sessions some weeks later to reinforce learning and exchange good practice.

Date	Venue
13 -14 May	Stratford Upon Avon, England UK
28 - 29 October	Stratford Upon Avon, England, UK
2 - 3 December	Stratford Upon Avon, England, UK

### For further information, please contact:

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